

Facility Engagement is a BC-wide initiative of the Specialist Services Committee. It supports meaningful consultation and collaboration among facility-based medical staff and health authorities.

It is strengthening communication and relationships and creating effective processes for working together on shared priorities that improve patient care and the work environment.



WHY ENGAGE?

For our patients. Strong engagement among physicians and health organizations supports high quality health care, improving patient outcomes and lowering costs.

For effective change. When we work together, we solve problems faster, make better decisions, and achieve more.

WHAT ARE WE WORKING ON?

- Patient care delivery
- Hospital pressures
- Regional and system challenges
- Wellness and workplace culture

HOW DOES IT WORK?

A COMMITMENT TO LOCAL AND REGIONAL ENGAGEMENT

is shared by Doctors of BC, the Ministry of Health, and all BC health authorities as part of the Physician Master Agreement.

FUNDING AND SUPPORTS

from the SSC Facility Engagement Initiative support medical staff to engage in health care planning and decisions.

WHO'S ENGAGING?

PHYSICIANS & OTHER MEDICAL STAFF HEALTH AUTHORITY LEADERS & ADMINISTRATORS

76

MEDICAL STAFF ASSOCIATIONS
in 85 acute care facilities
and 6 provincial programs

6

HEALTH AUTHORITIES
Local, regional levels

6500+ PHYSICIANS
have participated since 2014

ENGAGEMENT IN ACTION

Examples of collaborative activities

Northern Health’s regional table on hospital overcapacity has generated recommendations to reduce long stay hospital patients.

Northern Health’s joint medical staff onboarding project is better supporting new hires with information, training, and coaching.

Northern Haida Gwaii Hospital has introduced locally-sourced & traditional menu foods to connect patients with their local culture.

GR Baker Hospital in Quesnel is working to improve hospital admission and discharge processes for appropriate stays, and to increase access to available community services and resources.

Fort St. John Hospital is exploring ways to better support a strong nursing staff workforce, and include nurses in strategic planning.

Haida Gwaii Hospital expanded wrist and circumcision services to reduce wait times and patient travel off island for services.

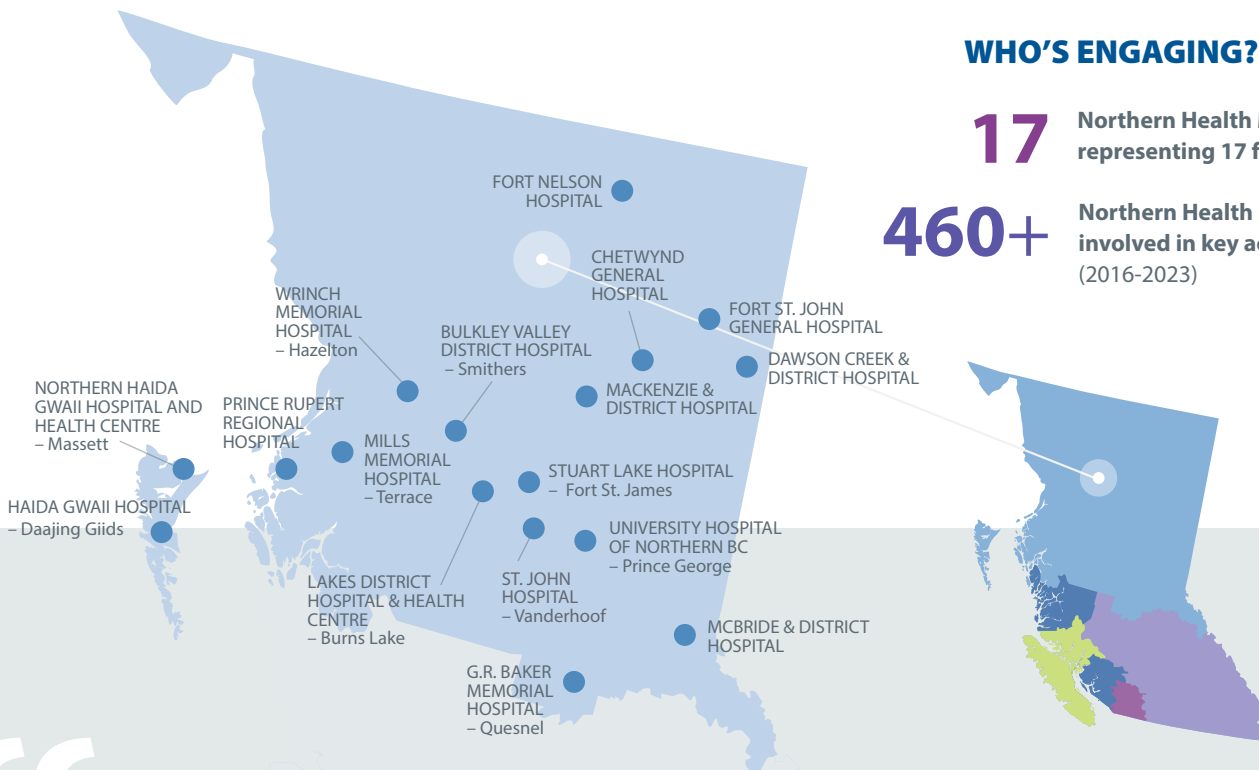
The University Hospital of Northern BC in Prince George is working towards achieving cultural safety in the ER through partnerships with First Nations elders and community members.

More examples ►

WHO’S ENGAGING?

17 Northern Health MSAs representing 17 facilities

460+ Northern Health physicians involved in key activities (2016-2023)



I see the activities of the working group prompting people in our department to engage in the self-reflective process of developing cultural humility.

— Dr Christina Boucher — Emergency Room Physician, University Hospital of Northern BC, Prince George

What was really valuable was the flexible approach to connecting directly with sites to validate the regional and local issues. This brought a ton of value to the project; to have physician voices combined into the data analysis and to hear about the local context.

— Jess Place, Northern Health Facility Engagement Sponsor, Hospital Overcapacity Project