

Facility Engagement is a BC-wide initiative of the Specialist Services Committee. It supports meaningful consultation and collaboration among facility-based medical staff and health authorities.

It is strengthening communication and relationships and creating effective processes for working together on shared priorities that improve patient care and the work environment.



WHY ENGAGE?

For our patients. Strong engagement among physicians and health organizations supports high quality health care, improving patient outcomes and lowering costs.

For effective change. When we work together, we solve problems faster, make better decisions, and achieve more.

WHAT ARE WE WORKING ON?

- Patient care delivery
- Hospital pressures
- Regional and system challenges
- Wellness and workplace culture

HOW DOES IT WORK?

A COMMITMENT TO LOCAL AND REGIONAL ENGAGEMENT

is shared by Doctors of BC, the Ministry of Health, and all BC health authorities as part of the Physician Master Agreement.

FUNDING AND SUPPORTS

from the SSC Facility Engagement Initiative support medical staff to engage in health care planning and decisions.

WHO'S ENGAGING?

PHYSICIANS & OTHER MEDICAL STAFF HEALTH AUTHORITY LEADERS & ADMINISTRATORS

76

MEDICAL STAFF ASSOCIATIONS
in 85 acute care facilities
and 6 provincial programs

6

HEALTH AUTHORITIES
Local, regional levels

6500+ PHYSICIANS
have participated since 2014

ENGAGEMENT IN ACTION

Examples of collaborative activities

The BC Children's Hospital's BC Pediatric Quality Improvement (QI) Practitioners Network is supporting medical staff to share, initiate, and spread opportunities for advancing quality care.

A Clinical Systems Transformation (CST) Committee at the BC Cancer Agency is optimizing medical staff engagement in the Cerner EHR implementation, through two-way communication and by incorporating feedback into each new site implementation.

Concurrent Disorder Physician Engagement Association Commensality Groups are fostering relationship building and engagement among physicians, including operational leaders.

Forensic Psychiatric physicians are engaging to identify key common priorities to inform a new model of care at the PHSA site.

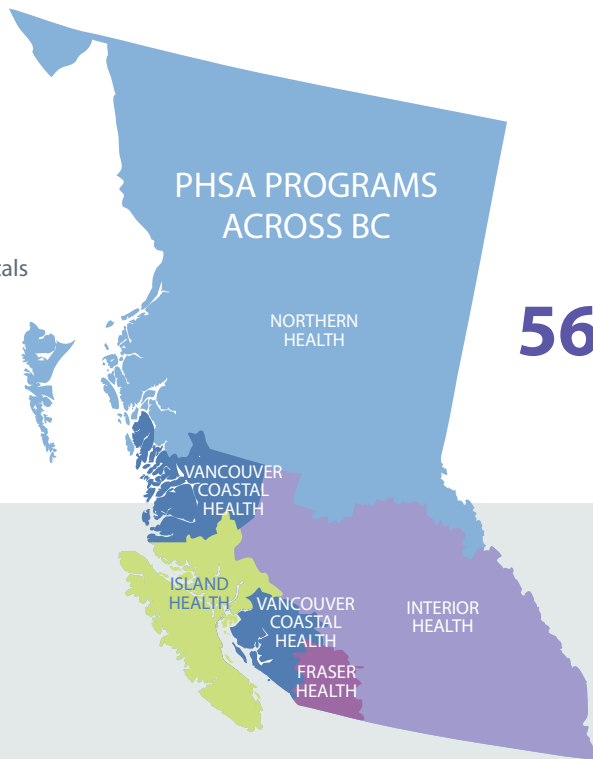
BC Centre for Disease Control TB Services and the health authority are engaging to address clinic flow, efficiency, and structural issues identified by physicians, to make the workplace more attractive for new recruits and existing physicians.

Correctional Health Services physicians are working with health authority leadership to develop guideline recommendations for prescribing stimulants specific to Corrections, where none existed before.

[More examples ▶](#)

PHSA Programs

- BC Centre for Disease Control
- BC Cancer Agency
- BC Children's and Women's Hospitals
- Concurrent Disorder Providers
- Correctional Health Services
- Forensic Psychiatric Services



WHO'S ENGAGING?

6 PHSA MSAs representing
6 provincial programs

560+ PHSA physicians involved
in key activities
(2016-2023)



It's about respect, communication, mutually understanding each other's perspectives first and foremost and building up that trust so we can have a conversation about things we might share in common.

— Forensics Physician Engagement Society Participant,
MSA-Health Authority Collaboration on Governance

This network has provided an ideal venue for emerging physician leaders to engage in meaningful conversations, nurture relationships, undertake shared problem solving and seek alignment with hospital, provincial and health authority priorities.

— Physician Lead, BC Children's Hospital's BC Pediatric Quality Improvement (QI) Network