

Facility Engagement is a BC-wide initiative of the Specialist Services Committee. It supports meaningful consultation and collaboration among facility-based medical staff and health authorities.

It is strengthening communication and relationships and creating effective processes for working together on shared priorities that improve patient care and the work environment.



WHY ENGAGE?

For our patients. Strong engagement among physicians and health organizations supports high quality health care, improving patient outcomes and lowering costs.

For effective change. When we work together, we solve problems faster, make better decisions, and achieve more.

WHAT ARE WE WORKING ON?

- Patient care delivery
- Hospital pressures
- Regional and system challenges
- Wellness and workplace culture

HOW DOES IT WORK?

A COMMITMENT TO LOCAL AND REGIONAL ENGAGEMENT

is shared by Doctors of BC, the Ministry of Health, and all BC health authorities as part of the Physician Master Agreement.

FUNDING AND SUPPORTS

from the SSC Facility Engagement Initiative support medical staff to engage in health care planning and decisions.

WHO'S ENGAGING?

PHYSICIANS & OTHER MEDICAL STAFF HEALTH AUTHORITY LEADERS & ADMINISTRATORS

76

MEDICAL STAFF ASSOCIATIONS
in 85 acute care facilities
and 6 provincial programs

6

HEALTH AUTHORITIES
Local, regional levels

6500+ PHYSICIANS
have participated since 2014

ENGAGEMENT IN ACTION

Examples of collaborative activities

Richmond Hospital oncology specialists collaborated with the BC Cancer Agency on a new pathway for lung cancer diagnosis, reducing patient wait times to treatment by 21+ days.

A **Lion's Gate Hospital** physician and staff team identified changes to equipment and supply ordering for the endoscopy unit, resulting in \$90,000 in annual savings.

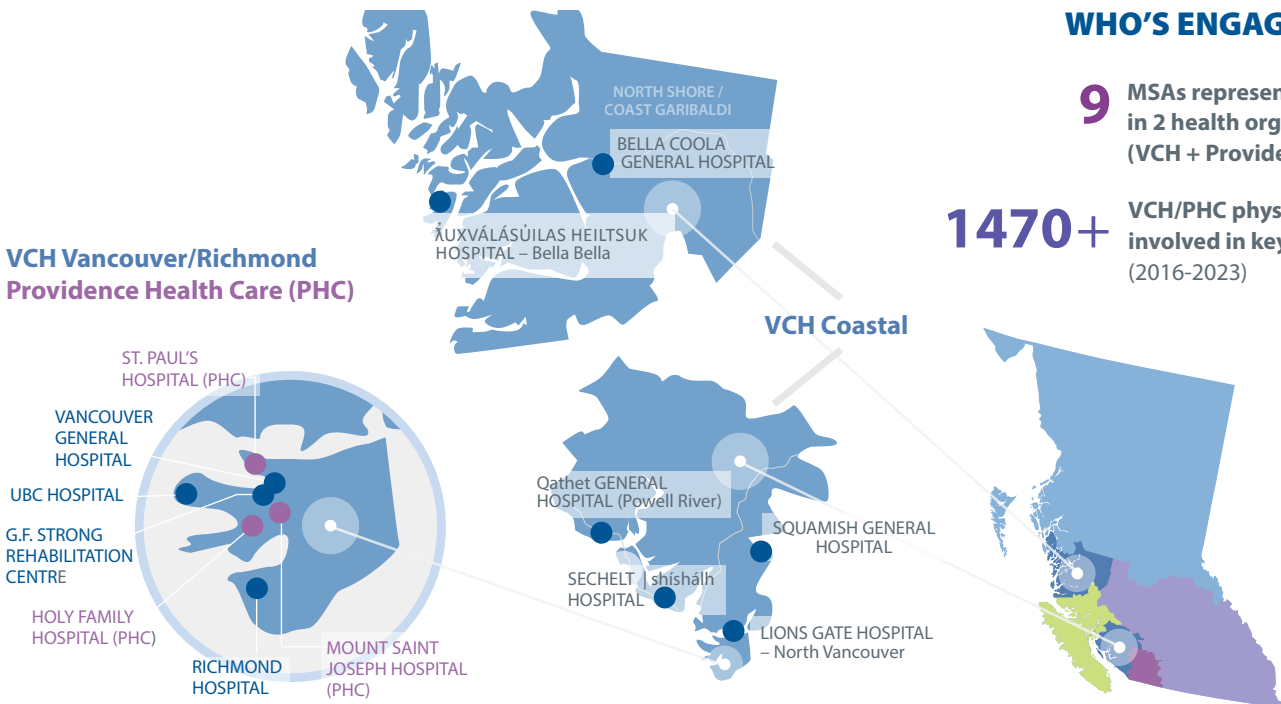
Vancouver's Acute/Community EPIC Task Group is advancing cultural safety through education, resources, Indigenous Health rounds and a patient experience think tank.

Providence Health Care has paired physician leaders with health authority executives and medical staff advisors to work together on the health authority's strategic priorities.

Sechelt Hospital is working on plans to provide relief for emergency medicine physicians to create a more sustainable working environment, and improve patient care.

Vancouver General Hospital physicians are addressing wellness challenges unique to each clinical department, starting in the ER.

More examples ►



These efficiencies were gained and in the end it doesn't really matter if people are remunerated, because we see that there's an impact to the hospital, the work, and the patient, ultimately.

— Dr Karen Ung, Pathologist, Richmond Hospital Co-lead, Lung Cancer Pathway Project

Open and honest dialogue between medical staff, staff and leaders across the organization has made all the difference to how we move forward together.

— Fiona Dalton, President and CEO, Providence Health Care