

Facility Engagement is a BC-wide initiative of the Specialist Services Committee. It supports meaningful consultation and collaboration among facility-based medical staff and health authorities.

It is strengthening communication and relationships and creating effective processes for working together on shared priorities that improve patient care and the work environment.



## WHY ENGAGE?

**For our patients.** Strong engagement among physicians and health organizations supports high quality health care, improving patient outcomes and lowering costs.

**For effective change.** When we work together, we solve problems faster, make better decisions, and achieve more.

## WHAT ARE WE WORKING ON?

- Patient care delivery
- Hospital pressures
- Regional and system challenges
- Wellness and workplace culture

## HOW DOES IT WORK?

### A COMMITMENT TO LOCAL AND REGIONAL ENGAGEMENT

is shared by Doctors of BC, the Ministry of Health, and all BC health authorities as part of the Physician Master Agreement.

### FUNDING AND SUPPORTS

from the SSC Facility Engagement Initiative support medical staff to engage in health care planning and decisions.

## WHO'S ENGAGING?

### PHYSICIANS & OTHER MEDICAL STAFF HEALTH AUTHORITY LEADERS & ADMINISTRATORS

**76**

**MEDICAL STAFF ASSOCIATIONS**  
in 85 acute care facilities  
and 6 provincial programs

**6**

**HEALTH AUTHORITIES**  
Local, regional levels

**6500+ PHYSICIANS**  
have participated since 2014

## ENGAGEMENT IN ACTION

Examples of collaborative activities

[More examples ▶](#)

**The “Buddy Program” at Fernie’s Elk Valley Hospital** supports recruitment and retention by creating a welcoming environment for new and visiting doctors, while streamlining patient care.

**“Civility Matters” at Vernon Jubilee Hospital** is equipping physicians and staff with skills to reduce rude workplace behaviour and its negative impacts on individuals, teams, and patients.

**The MSA Gender Equity Working Group at Kootenay Lake Hospital in Nelson** is creating a more supportive, equitable environment for women in medicine and leadership.

**Four new associate physicians at Kelowna General Hospital** have been accredited, funded, and hired into the hospitalist service to support patient care, with other specialties to follow.

**The Kudos Project at Cranbrook’s East Kootenay Regional Hospital** is boosting physician well-being and strengthening workplace bonds through peer appreciation.

**The Triple “R” Committee in Creston** is a nimble and effective way to support the physician career continuum, from recruiting new doctors, to supporting retention and a flexible retirement.

**The Interior Regional Planetary Health Table** brings MSAs and Interior Health together to advance environmental sustainability in health care facilities and services.

**The East Kootenay Patient Transport Table** has provided training for rural site providers to reduce the need to transfer agitated emergency room patients to the regional hospital.



**Change is more effective when you’ve got united voices, and when we have the issues clearly identified so that we can figure out how to fix them.**

— Dr Trina Larsen Soles, Physician, Golden

**Facility Engagement empowers the physician voice at the table and opportunity to engage in operational improvements that add quality to all staff and patients’ lives.**

— Tyler Van Ramshorst, Director, Clinical Operations  
KLH & HCC Nelson, Kootenay Lake Hospital