

# ROLES & RESPONSIBILITIES



	ENGAGEMENT PARTNER (EP)	PRIMARY CARE TRANSFORMATION PARTNER (PCTP)	REGIONAL ADVISOR & ADVOCATE (RAA)
PURPOSE	<p>EPs enable and optimize ongoing relationship development and capacity building within Medical Staff Associations (MSAs) and support MSAs and health authority partners in advancing meaningful consultation and partnerships.</p> <p><b>Strategic Direction:</b> Specialist Services Committee  <b>Focus:</b> Medical Staff Associations  <b>Setting:</b> Acute Care Facilities</p>	<p>PCTPs enable the ongoing transformation of the primary care system for family physicians, Divisions of Family Practice (DoFP), health authorities and regional partners.</p> <p><b>Strategic Direction:</b> Family Practice Services Committee  <b>Focus:</b> Divisions of Family Practice, Primary Care Networks  <b>Setting:</b> Primary Care</p>	<p>RAAs work in the Economics, Advocacy and Negotiations department at Doctors of BC. They serve members by providing advice to individuals/groups on disciplinary processes, standard contract support, and physical and psychological safety.</p> <p><b>Strategic Direction:</b> Doctors of BC  <b>Focus:</b> Physician advocacy  <b>Setting:</b> Across health system</p>
SUPPORT	<ul style="list-style-type: none"> <li>Identify and share best practices and common priorities and activities amongst MSAs through peer-to-peer connections and by utilizing provincial program data and learnings.</li> <li>Engage and facilitate trusting partnerships on common issues between physicians and system partners, guide MSA and HA shared visioning and strategy, resolve issues and eliminate barriers to healthy system transformation with facilities.</li> <li>Provide strategic and operational guidance to MSAs to build their capacity in leadership, governance, and health system influence.</li> <li>Identify emerging opportunities for MSAs to collaborate with providers and partners across Joint Collaborative Committee (JCC) and Doctors of BC initiatives.</li> <li>Enhance MSA and other system partners' understanding of the SSC and assist in gathering MSA and system partner input to inform SSC decision-making.</li> </ul>	<ul style="list-style-type: none"> <li>Act as a trusted advisor to DoFP to facilitate and align activities, vision and strategy. Identify common issues across DoFPs and regions to develop and enhance the collective voice of family physicians, support system navigation and knowledge building.</li> <li>Work with physician leaders, DoFPs, the MOH, health authority senior leaders and local First Nations in the collaborative space to resolve issues and eliminate barriers to advance primary care transformation locally, regionally and provincially.</li> <li>Provide strategic support to empower effective local &amp; regional engagement and connection to decision making and collaborative processes, build trusting inclusive relationships with all partners to foster strong and strategic partnerships.</li> <li>Provide a direct connection and feedback loop to FPSC as the provincial collaborative space for primary care transformation, align local context and innovation with provincial direction and strengthen connections between primary care providers and the FPSC.</li> </ul>	<ul style="list-style-type: none"> <li>Liaise and build relationships with members and interested parties by providing strategic information, advice, support and influence as it relates to member advocacy.</li> <li>Represent physician interests in various committees and health authority (HA) tables.</li> <li>Connect members to the resources available to them through Doctors of BC and/or its affiliated programs.</li> <li>Assist with local contract support in collaboration with negotiations department.</li> <li>Act as a local Doctors of BC staff representative and provide outreach, local visibility and promote HA Physician Engagement Surveys.</li> <li>Lead the regional implementation of the MOA for Physical and Psychological safety projects and initiatives.</li> </ul>
FUNDING	Physician Master Agreement (PMA)	Physician Master Agreement (PMA)	Doctors of BC Membership Dues
PRIMARY FOCUS	Establishing collaborative relationships within and across medical staff and health authority partners within acute care facilities.	Establishing collaborative relationships within and across primary care providers, community and health authority partners.	Physician support during complaints or discipline issues, contract support, & within the Memorandum of Agreement on Physical and Psychological Safety (PMA funded).
OUT OF SCOPE	EPs do not support any issues related to Division of Family Practice operations, physician advocacy, or contract negotiations.	PCTPs do not support any issues related to Medical Staff Association operations, physician advocacy, or contract negotiations.	RAAs do not implement/improve local governance structures as per the MOU on Regional and Local Engagement for the Facility Engagement Initiative or the Document of Intent for the DoFP.

While roles and responsibilities vary between EPs, RAAs and PCTPs, on occasion they may collaborate on files and assignments.