

# Facility Engagement Participant Opportunities and Supports for Quality Improvement

## What is Quality Improvement (QI)?

- QI, and supporting methodologies such as the Model for Improvement, focuses on improving patient outcomes and experience, provider experience, and reducing cost to the system, by setting realistic project aim statements, developing clear measurement plans, testing small changes over time using PDSA cycles, and engaging with key team members.

## What is the value of engaging in QI work?

- QI serves as a meaningful tool for change. When combined with Facility Engagement Initiative (FEI) funding, it provides opportunities for Medical Staff Association (MSA) members and Health Authority (HA) partners to engage with one another in advancing the quadruple aim.

## FE

The Facility Engagement (FE) initiative supports physicians and health authorities to work together to improve the delivery of patient care, the clinical workplace, and the health care system. FE supports a number of QI projects championed by MSAs and HAs.



## PQI

The Physician Quality Improvement (PQI) initiative empowers physicians in BC to create positive system impact through QI skill development and hands-on QI project support. Through various levels of QI training and supports as well as opportunities tailored for QI-trained alums, PQI enables physicians to improve the experience and outcomes of patients across the healthcare system, while enhancing physician well-being and engagement.

## What supports are available?

### Funding Available for Physicians:

- Physicians are eligible for sessional funding from PQI to participate in the trainings above.
- The [FE Funding Guidelines](#) also outline several ways that physicians can access funding for QI projects via their Medical Staff Association/Physician Society. These include:
  - funds for QI projects that encompass the Institute of Health Improvement Quadruple Aim (i.e., improving patient outcomes, improving patient and provider experience, reducing costs), involve multiple physician groups and/or collaboration with health authority partners,
  - funds used to pay for Physician Quality Improvement graduates' time spent training and guiding their MSA colleagues on MSA endorsed quality projects, and
  - funds used to pay MSA members' time in working with the PQI-funded physicians on their projects at various stages (e.g., design, implementation, evaluation).

### QI Training Opportunities:

PQI provides quality improvement training and supports to physicians and teams across BC.

**Level 1** – Self-paced online courses from IHI Open School and a special video presentation by IHI's Dr Don Berwick. 4-5 hours.

**Level 2** – In-person and virtual opportunities focused on developing fundamental skills important for scoping, supporting, and leading quality improvement efforts. 1-2 days.

**Level 3** – Interactive workshops and at-the-elbow support to conduct a quality improvement action learning project. 10-12 months.

For more information, please contact [quality@doctorsofbc.ca](mailto:quality@doctorsofbc.ca) or [engagement@doctorsofbc.ca](mailto:engagement@doctorsofbc.ca)