

FACILITY ENGAGEMENT ACTION PLAN EVALUATION 2.0 RECOMMENDATIONS

RECOMMENDATIONS

FEI PROGRAM ACTIONS

1



Continue focused effort of engaging medical staff and HA leaders in the Facility Engagement Initiative (FEI) and building facility-level relationships between medical staff associations (MSAs) and health authorities (HAs).

- Encourage MSAs and HA leaders to work on FEI activities that involve collaborative strategic planning
- Communicate the value and impact of FEI to current and potential new participants
- Encourage MSAs to incorporate equity, diversity, and inclusion principles into their MSA structure and FEI activities

SUPPORT AND FACILITATE OPPORTUNITIES FOR MSAS AND HEALTH AUTHORITIES TO:

- ✓ Tap into the knowledge and expertise of Engagement Partners and current and former MSA executives and health authority leaders for insights into building strategic connections.
- ✓ Build effective physician/MSA/health authority relationships and structures through administrator meetings and communications channels that connect peers to engage in collective advocacy.
- ✓ Use FEI program resources such as the **Governance Guide and Engagement Toolkit** (forthcoming) to support engagement processes between MSAs and with HAs.
- ✓ Use practical guidance from the **HR Toolkit** to augment a strong MSA governance structure.
- ✓ Get updated **provincial information and templates that can be used to communicate the impact of the FEI** at MSA events/AGMs and among health authority leaders, and to incorporate into local orientation.
- ✓ Access practical Doctors of BC resources and guidance to **integrate equity, diversity, and inclusion into FEI activities** (e.g. roadmap).
- ✓ **Engage in collaborative strategic planning** during annual site review process.

2



Identify opportunities to encourage regional MSA and HA engagement activities.

- Encourage MSA executives and regional HA leaders to identify and discuss possible regional activities using FEI funding, particularly through sharing regional best practices and lessons learned
- Support collaboration between MSAs and HAs through regional knowledge sharing platforms and sessions.

SUPPORT AND FACILITATE OPPORTUNITIES FOR MSAS AND HEALTH AUTHORITIES TO:

- ✓ **Work together on shared local priorities** that also have **strategic regional value**, for broader impact and potential spread.
- ✓ **Participate in regional roundtable sessions and peer to peer knowledge sharing events** to build relationships across MSAs, and learn and share between sites and regions.
- ✓ Where applicable, **join regional tables and committees** to work on **regional priorities and needs** with other MSAs, and explore opportunities to align with or influence provincial work.
- ✓ **Access best practices and lessons learned** on local and regional engagement to inform relationship building and collaboration at the regional level.
- ✓ **Learn from the experiences of other MSAs and health authorities** to support regional collaboration, through increased provincial knowledge sharing supports (e.g. webinars, tools, success stories, etc.).
- ✓ **Optimize participation in regional tables** with insights gained from a review/evaluation of the impact of regional tables, conducted by the provincial FEI program (in development).

3



Create a strong data collection strategy to better track and communicate the impacts of the FEI.

- Conduct targeted consultations with key stakeholders involved in data collection

OPTIMIZE / UPDATE FEI PROGRAM PROCESSES:

- ✓ **Review the current state of FEI data** to determine if the data being collected are relevant and meaningful and shared with MSAs and HAs effectively.
- ✓ Conduct **targeted consultations with MSAs and HAs** to better understand data needs and required FEI support.