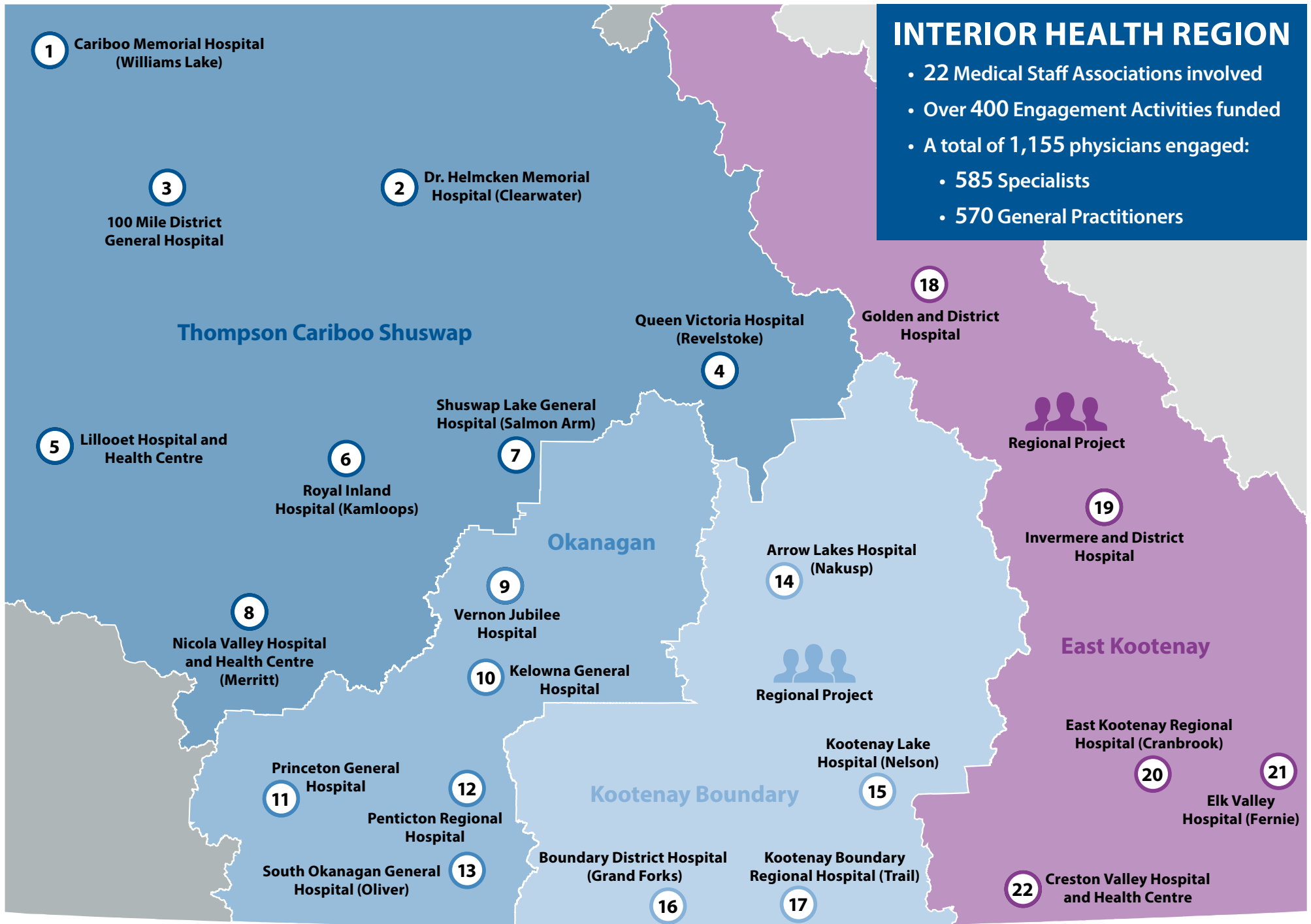


FEI Interior Results 2019-2020

INTERIOR HEALTH REGION

- 22 Medical Staff Associations involved
- Over 400 Engagement Activities funded
- A total of 1,155 physicians engaged:
 - 585 Specialists
 - 570 General Practitioners



Thompson Cariboo Shuswap

1. **CARIBOO MEMORIAL HOSPITAL (WILLIAMS LAKE)**
80 physicians and staff participated in Orange Shirt Day.
2. **DR. HELMCKEN MEMORIAL HOSPITAL (CLEARWATER)**
Hosted 10 facility based simulations in partnership with Interior Health, BC Ambulance, School District, and local fire departments. [Click here for video](#)
3. **QUEEN VICTORIA HOSPITAL (REVELSTOKE)**
New trauma protocol was created and successfully implemented.
4. **100 MILE DISTRICT GENERAL HOSPITAL**
Full funding status achieved March 2020.
5. **LILLOOET HOSPITAL AND HEALTH CENTRE**
Developed virtual linkage between Lillooet Hospital ED and Royal Inland Hospital ED.
6. **ROYAL INLAND HOSPITAL (KAMLOOPS)**
The Recruitment Physician Ambassador role successfully recruited 23 physicians to RIH in a 10-month period.
7. **SHUSWAP LAKE GENERAL HOSPITAL (SALMON ARM)**
77% (45 staff) completed the Culture Assessment Survey, which showed measurable improvements in team culture.
8. **NICOLA VALLEY HOSPITAL AND HEALTH CENTRE (MERRITT)**
Expanded partnership with UBC Medical Resident program to support additional training to 6 UBC Medical Residents in the ED.

Okanagan

9. **VERNON JUBILEE HOSPITAL**
Centralized Booking for Endoscopy and Hernia increased fully booked OR slates from 80% to 85% and significantly reduced wait times.
10. **KELOWNA GENERAL HOSPITAL**
70 Departmental and Interdepartmental Retreats have fostered relationships between KGH medical departments since 2016.

11. **PRINCETON GENERAL HOSPITAL**
100% of physicians indicated high satisfaction with attending LMAC over the last year and described their role as “collaborator” in these meetings.
12. **PENTICTON REGIONAL HOSPITAL**
Improving Patients Results Reporting activity resulted in an IHA-wide IMIT change that significantly decreases paperwork for physicians.
13. **SOUTH OKANAGAN GENERAL HOSPITAL (OLIVER)**
Physician leadership work at SOGH successfully filled the roles of LMAC Chair, MSA Executive, Head of ED, and Head of FM for the 2019/20 fiscal year.

Kootenay Boundary

14. **ARROW LAKES HOSPITAL (NAKUSP)**
100% of physicians indicated high satisfaction with attending LMAC over the last year and described their role as “collaborator” in these meetings.
15. **KOOTENAY LAKE HOSPITAL (NELSON)**
An engaged medical staff that rated the Working Group’s FE-funded activities leading to concrete changes in the facility as “very good” and “excellent.”
16. **BOUNDARY DISTRICT HOSPITAL (GRAND FORKS)**
80% of their FE funds were used to support physicians to participate in meetings with colleagues and with Health Authority partner.
17. **KOOTENAY BOUNDARY REGIONAL HOSPITAL (TRAIL)**
Reduction of orthopedic surgical infection rate from 2.8% to 0.2%, and a drop in the overall infection rate for the hospital by 50%.

East Kootenay

18. **GOLDEN AND DISTRICT HOSPITAL**
Physician Wellness Retreat focusing on burnout, time management and communication was attended by 80% of MSA members and received 100% unanimous feedback that should be held annually.

19. **INVERMERE AND DISTRICT HOSPITAL**
Physician Recruitment community engagement presentation resulted in broad stakeholder involvement, including local government representatives, and the development of a community committee.
20. **EAST KOOTENAY REGIONAL HOSPITAL (CRANBROOK)**
EKRH Overcapacity research project completed leading to new working group of 9 physicians, including one from another EK facility, and 4 IH staff partners, moving recommended actions forward.
21. **ELK VALLEY HOSPITAL (FERNIE)**
The Buddy Physician project paired 2 new locums and 2 new physicians with established physician ‘buddies’ on their first ER shifts, ensuring these new physicians felt welcomed and supported.
22. **CRESTON VALLEY HOSPITAL AND HEALTH CENTRE**
Physician/Nurse Study Group sessions, building relationships between physicians, allied health and IH staff, received consistent feedback that 100% of participants want to attend again.

Regional Projects



Kootenay Boundary Digital Health Hub is a collaborative initiative across JCC funded initiatives bringing physicians and stakeholders together to pursue the adoption and integration of digital health strategies into acute centres and community offices.



EK Patient Transportation Committee building knowledge, collecting/analyzing data and cultivating a collective voice to better liaise with stakeholders and service providers.



**FACILITY
ENGAGEMENT**

An SSC Initiative