

How to solve it in FEMS

1. Click on the "Welcome username" button at the top left corner in FEMS dashboard.

Dashboard	Activities	Claims	Finance -	Reporting -	Surveys				
ect "Acco	unt and S	ettings"	option fro	om the dro	p down.				
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						Support 🥼	Welcome	e Miss Kaur 👻	
An SSC Initiative						м	y Account		
Dashboard	Activities C	Claims Fin	ance - Repo	rting - Surve	ys		ccounts & Settings		
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	unte 8 Sott	inge							
Za Acco		ings							
Physician Societ	ies/MSAs								
User Manageme	nt								
System Manager	ment								
Service Monitori	ng								
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3. Select "User Management" option from the Accounts and Settings Menu.

Dashboard	Activities	Claims	Finance +	Reporting -	Surveys	Accounts & Settings
ashtoard > Accou	nts & Settings					Sign Out
Acc	ounts & S	Settings				-
Physician Soc	ieties/MSAs	-				
User Manager	ment					
System Mana	gement					
Service Monit	oring					



4. Search for the user using the filters and then click on the record for the user from the list of users, whose profile information needs to be changed.

Dashboard	Activities	Claims Finance -	Reporting -	Surveys						
shboard > Accou	hboard > Accounts & Settings > User Management Back to Accounts & Settings									
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dd User										
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ames 👻 Ema	all 👻 Login 👻 Ph	ysician Society/MSA + Roles +	Engagement Activiti	les • Status • Clear A	I Filters					
ST NAME \$	FIRST NAME \$	EMAIL ÷	LOGIN DETAILS \$	SOCIETY/MSA & ROLES	ENGAGEMENT ACTIVITIES	ACCOUNT STATUS \$				
r. Tavassoli	Dr. Tavassoli	ABC@yaz.com	Never Logged In	Richmond Hospital		Active				
				Supplier						
raser Valley rauma ducation oundation	Fraser Valley Trauma Education Foundation	jhendry2001@gmail.com	Never Logged In	Supplier Peace Arch Hospital Physician Society: Supplier		Active				
raser Valley rauma ducation oundation flainra	Fraser Valley Trauma Education Foundation Nikhail	Jhendry2001@gmail.com nmainra1@gmail.com	Never Logged In	Supplier Supplier Supplier Peace Arch Hospital Physician Society: Supplier Children's and Women's Hospitals Medical and Allied Staff Engagement Society: Supplier		Active				

5. Click on the "Update" button.

	Activities	Claims	Finance -	Reporting -	Surveys				
Dashboard > Accour	nts & Settings > Use	r Management >	Dr. Tavassoli Dr. Ta	avassoli				← Back to User Managem	
Profile: Dr.	Tavassol	i Dr. Tava	assoli 🛛	Active				buok to over managem	
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PROFILE OF	DETAILS								
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Type of Use	r			Full Name Dr. Tavassoli Dr. Tavassoli					
Type of Use Full Name	r			Dr. Tavassol	i Dr. Tavassoli				
Type of Use Full Name Email	r			Dr. Tavassol ABC@yaz.co	i Dr. Tavassoli om				



6.	The update account web page will open. Scroll down to the bottom of the page to the account settings
7	Toggle off the Receive Approvals Notification button
8.	Press Submit.
	ACCOUNT SETTINGS
	* Email Address
	sracicot@doctorsofbc.ca
	* Password 1

	* Confirm Password

	Look Assount
	No No
	Yes
	Submit Cancel
9.	A green success banner will appear at the top of the page when completed.
	Success: Account successfully updated.
F	Profile: Sarah Racicot Active