

Facility Engagement (FE) Initiative Outcomes 2019/20 – 2022/23

In June 2019, the SSC FE Working Group agreed on the following outcomes to **measure success of the FE initiative** over the next three years. These outcomes are based on the [2019 Memorandum of Understanding for Regional and Local Engagement](#), which is the framework for which the FE initiative is based upon. To date, **foundational work outcomes** include: revitalizing MSAs, creating capacity and competencies, setting MSA priorities with health authority consultation, establishing good governance and communications. **Moving forward, we need to know** if we are building a sustainable foundation and relationships that lead to more meaningful engagement in health authority decisions that directly impact MSAs' work environment and patient care.

Outcome 1: Improved engagement within and amongst MSAs

- MSAs identifies collective priorities representative of its membership through well-represented MSA working groups and effective outreach to the MSA membership.
- At regional or inter-regional level, MSAs network, share information and identify shared priorities through forums or meetings.

Outcome 2: Improved MSA and health authority engagement

- MSAs and health authority partners build mutual understanding, share information, identify shared priorities and opportunities for engagement (e.g., consultation, collaboration) through local and regional meetings or forums.

Outcome 3: Enhanced MSA collective voice in health system planning & decision making

- Meaningful MSA consultation into regional and facility initiatives and processes that directly affect physicians' work environment and patient care.
- Health authority physician engagement strategies with transparent, timely feedback loops and clear points of contact between MSAs and health authorities.
- Alignment between MSAs and existing health authority structures (e.g., medical advisory committees).