

KEY HIGHLIGHTS: SSC FACILITY ENGAGEMENT WORKING GROUP (SSC FEWG): June 23, 2020

SUMMARY OF KEY DISCUSSIONS

Impact of **Doctors of BC Engagement and Quality Department Realignment** on Facility Engagement

Site Review & Reporting Process (SRRP) feedback and **modifications for next year (2020/21)**

Discussion about **MoH funding for physician participation in COVID-19 Planning**

Status of **financial management supports for MSAs**

Start date for **Facility Engagement Evaluation 2.0**

- Mentorship for sites needing extra guidance.
- Findings to inform SSC FEWG program planning and management.

Ministry COVID-19 Funding: Recap and discussion.

MoH will reimburse physicians for **active, extraordinary planning in COVID-19 related activities** that occurred between March 15 and June 30, 2020, to a maximum of **35 hours per physician** regardless of who they are invoicing (e.g. health authority and/or MSA). Deadlines:

- July 31st for MSAs and Divisions of Family Practice to submit their master invoice list to DoBC.
- August 31st for DoBC to submit invoice to MOH

Doctors of BC Engagement and Quality Improvement (EQI) Department Realignment:

Discussions of impact on Facility Engagement:

The Joint Collaborative Committees are improving and integrating service delivery to better meet the evolving needs of physician members. Changes include:

- As of July 1, SSC Facility Engagement Liaisons (FELs) and GPSC Community Liaisons will join together on the EQI Engagement team, sharing a new title of Engagement Partners (EPs). They will provide and improve common supports to MSAs and Divisions of Family Practice.
- FELs (as EPs) will remain as the main point of contact in their regions in the interim, but this may change in the fall when site portfolios are determined for EPs.
- The SSC FEWG will continue to steer the facilities component and expand conversations if applicable.

Site Review & Reporting Process (SRRP):

Transitioning to next year's process.

Preliminary survey feedback from MSAs about the 2019/20 process included:

- Areas of greatest value were facilitated discussions and strategic planning.
- A desire for reduced paperwork.

Recommendations/ changes proposed for next year (note: flexible for potential COVID-19 wave 2):

- Planning templates for MSAs.
- Earlier opportunities for HA partners to engage.
- Simplified self-assessment forms.
- Discontinued SSC FEWG review panels.
- Meetings for HAs representatives and EPs to review key findings and plan.

Financial Management Supports for MSAs: Updates

Status of Facility Engagement Management System (FEMS) changes:

The discussion of restoring FEMs back to a claims management system – instead of an accounting system – has been put on hold in light of the need for additional forecasting and strategic planning.

Changes to better support MSA financial management:

- FEMS 90 Day Claim Limit: effective Oct 1st, 2020
- Year End Accrual Period reduced from 60 to 30 days

A provincially-approved bookkeeper will soon be available to MSAs, with fixed services and price.

Clarifying Site Internal Overhead Expenses:

Policy change to allow some compensation for MSA administrators to be attributed directly to engagement activities when appropriate, to ensure that funding for overhead vs. engagement is clear.

Status of the Facility Engagement Provincial Evaluation 2.0 Starts July 2020

The FEWG Evaluation Advisory Committee (EAC) made up of physician MSA representatives from rural and urban regions and two HA representatives met with Ference (the external evaluator) and internal FE evaluation team on June 9. They reviewed the evaluation tools, province-wide survey and interview guides.

Data collection will likely start in **mid-July 2020**. The EAC will **reconvene in October** (tentative) to determine how to use and share preliminary results.

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