

SUMMARY OF KEY DISCUSSIONS

- JCC Cultural Safety & Humility presentation
- 2022/23 FEI Work Plan
- FEI Program Updates

CULTURAL SAFETY & HUMILITY (CS&H)

The Joint Collaborative Committee's CS&H Working Group (WG) provided an overview of **activities and growing resources to support physicians to learn, engage, and take action in their work to create culturally safe care.**

Highlights include:

- **Outreach, connections, and engagement** across BC with local First Nations Communities, Elders, Chiefs, and Residential School survivors.
- **Creation of physician learning opportunities, webinars/training, and experiences:** e.g., Doctors of BC Truth and Reconciliation Ceremony held in Sept 2022; Longhouse Learning Sessions continuing through 2023.
- Sharing **MSA-specific CS&H work.**

SSC FEWG MEMBERSHIP CHANGES

Co-chair Ryan Murray thanked departing SSC FEWG members for their contributions: **Dr David Butcher, Dr Dayan Muthayan, Astrid Levelt;** and welcomed **Dr Bourden, Dr Su, Dr Johar,** and **Dr Virani** to the SSC FEWG.

2023/24 FEI WORK PLAN

The FEI program presented its **work plan for** submission to the SSC in Jan. 2023. It draws on **wide consultation** with SSC FEWG members, the 2022 FEI program evaluation, physicians, MSA project managers, health authorities, and MSA data.

The work plan **aligns with FEI's overarching strategic goals**, which remain consistent to support MSAs to improve relationships, strengthen their voice, and meaningfully engage with their health authority (HA) on problems and decisions.

Four key themes are highlighted in the work plan:

- 1. Continued focus on local relationships and structures:** includes increasing collaboration between MSAs and HAs, with FEI as a supportive enabler for sustainment.
- 2. The evolution of FEI through increased regional relationships and structures:** includes socializing HA organizational priorities and decision-making processes more widely among medical staff, and promoting pathways for MSAs to feed into HA priorities, with measurement for shared priorities.
- 3. Knowledge Sharing (KS):** Sharing experiences and strategies among sites by targeting KS topics of high value; leveraging the Engagement Partners as KS brokers; creating peer-to-peer KS events virtually/ in person; and improving MSA access to FEI data.
- 4. MSA capacity building:** Includes supporting MSA representative structures to engage with one another and HAs by providing provincial supports for MSA project managers and leads for operations and evaluation; supporting CS& H, physician wellness and equity, diversity and inclusion; connecting physicians with training and leadership resources; increasing medical staff access to physician quality improvement (PQI) data; and exploring MSA and division collaboration opportunities.

Strategic Goals	Work Plan Priorities	Metrics
1. Support MSA capacity building within the MOU framework	<ul style="list-style-type: none"> • FE knowledge sharing strategy • Provincial resource development and supports for MSA operations • Explore MSA and Division collaboration opportunities • Explore MSA evaluation needs 	<ul style="list-style-type: none"> • Knowledge sharing milestones • Stakeholder feedback • Provincial FE evaluation • Provincial tracking and analysis

Strategic Goals	Work Plan Priorities	Metrics
2. Foster MSA-HA local and regional collaboration	<ul style="list-style-type: none"> • FE regional engagement strategy • Leverage FE knowledge sharing • Local and regional engagement structure and process development 	<ul style="list-style-type: none"> • Regional funding spend • Regional annual review and reflection tool • Stakeholder feedback • DoBC HA and FE provincial engagement surveys

Strategic Goals	Work Plan Priorities	Metrics
3. Coordinate provincial DoBC/JCC supports	<ul style="list-style-type: none"> • Physician wellness • Physician recruitment and retention • Indigenous cultural safety and humility • Foundational physician leadership training • QI and data navigation support exploration 	<ul style="list-style-type: none"> • Stakeholder involvement, utilization and feedback

FACILITY ENGAGEMENT 3.0

Pending ratification of the new physician master agreement (PMA), there are **fresh opportunities to strategize and re-socialize FEI** to support collaboration and problem solving around some of the relevant, current issues; building on the foundation of engagement, trust and relationships established by MSAs and HAs.

SRRP PROCESS 2023 - MODIFICATIONS

The FEI program shared **modifications to improve the upcoming SRRP process**, based on feedback from last year's participants and process. Two key changes include:

- 1) The **incorporation of self- assessment statement ratings into FEMs** with a post claim survey (required for FEI program reporting).
- 2) **The separation of strategic planning activities from the SRRP**, so that sites can plan when timing works best for them (whether with the SRRP process or another time). Updates to strategic plans can now be submitted with the site's year-end financials.



FEI KNOWLEDGE SHARING ACTIVITIES

The FEI Knowledge Sharing Committee shared some updates:

- **Partnering with the newly established physician Wellness network**, and physician wellness round table.
- **The alignment of themed knowledge sharing newsletters and accompanying peer to peer round tables**, e.g. CS&H theme in Sept/Oct. 2022.
- An update about the **web portal** to host knowledge sharing content.

FEI DATA COLLECTION STRATEGY

Following a key recommendation from the FEI 2022 Provincial Evaluation, 42 stakeholders participated in **consultations on data usage and data needs in FEI** to better support their work, and track and communicate the impacts of FEI.

Stakeholder Feedback:

- Stakeholders **want access to wide variety of data sources, knowledge, and resources.**
- **MSAs are collecting their own data** to track and monitor their engagement activities, identify opportunities for improvement, inform strategic planning, and support knowledge translation with their members.
- **Stakeholders are also using health authority data** to support projects, but face access challenges.
- Stakeholders view the **FEI knowledge sharing strategy, resources, and SRRP** as helpful and useful.
- Stakeholders want **additional support to monitor and evaluate FEI at the local level.**

Opportunities for FEI to explore:

- Leverage the current FEI annual review and knowledge sharing process.
- Re-socialize/communicate the impacts and value of the FEI.
- Make FEI data, tools, and resources more accessible to all stakeholders via SEAT, web portal, engagement partners.
- Strengthen the FEI Evaluation survey with more relevant and FEI-specific questions to better capture the outcomes of the initiative.
- Explore and assess local MSA evaluation needs.