

SUMMARY OF KEY DISCUSSIONS

- 2022 Site Review and Reporting Process Results
- Facility Engagement (FE) Site Contingency Funding Criteria Change
- 2021 Doctors of BC Health Authority Engagement Survey Results

SITE FUNDING APPROVALS

The SSC FEWG heard presentations from and approved funding for the Bella Coola General Hospital MSA and the Fort Nelson General Hospital MSA.

2022 SITE REVIEW AND REPORTING PROCESS

The SSC FEWG reviewed key themes from the 2022 Site Review and Reporting Process (SRRP) and next steps:

- 65/73 eligible sites participated.
- 81% of MSAs and 81% of health authorities (HAs) reported increased engagement between the MSA and HA.
- 87% of MSAs reported increased engagement within the MSA itself, indicating continued growth among physicians.
- Top activity themes included: MSA-HA engagement, recruitment and retention, physician wellness (with recognition efforts), quality improvement, physician/medical staff engagement, equity diversity and inclusion/ cultural safety and humility (working groups, education, workshops etc.).
- The top five priorities for the year to come overlap with those from 2022.

[Top 10 engagement insights from the 2022 SRRP](#)>

SRRP data is used at local, regional and provincial levels for learning and knowledge sharing, strategic planning, and to inform engagement opportunities and program priorities. Improvements to the SRRP process have been welcomed by MSAs, with sites having the flexibility to hold a robust or informal SRRP process, depending on their capacity.

FE SITE CONTINGENCY FUNDING CRITERIA CHANGE

The SSC FEWG discussed amendments to the criteria for contingency funding to respond to the evolving needs of MSAs. The funding is no longer limited to just extraordinary one-time needs.

MSAs that require funding support above their annual allocation can apply for FE contingency funds (subject to SSC FEWG Co-Chair approval) for activities such as: time sensitive, unplanned work such as facility development and health emergency planning, deferred projects for reasons outside of the MSA's control, leadership training, relationship building activities, and sustainment of ongoing high impact activities.

Sites can contact their Engagement Partner for additional information.

2021 DOCTORS OF BC HEALTH AUTHORITY ENGAGEMENT SURVEY

The SSC FEWG heard the results of the [2021 Doctors of BC Health Authority Engagement Survey](#), which had a record number of responses: 3031 physicians / and 27% response rate.

Additional questions were added in 2021 on race and gender; and valuing physicians and trust in leadership.

The survey, in its 6th year, shows changes in trends:

- 42% overall engagement: scores continue to trend up +7% from 2019 (with slight dip in 2020).
- 37% of physicians feel valued by their health authority: up 3% from 2020.
- 53% feel their facility takes effective action to prevent workplace violence: down 7% from 2020.

The report ([found here](#)) includes rankings and changes for large, medium and small sites. Results can be used by sites to start conversations and address gaps.

Overall, the report highlighted these recommendations:

- The importance of local leadership. Trust between physicians and leaders is higher (51%) at local levels compared to regional levels (37%).
- Create early and ongoing opportunities for physician input.
- Use feedback loops to ensure transparency in decision making (and continuous communication).
- Increase transparency in health authority finances and information about budgets.
- Highlight appreciation for the work of physicians – as well as for supportive senior leaders.
- Enable and support a 'speak up' culture where physicians can raise questions/concerns without fear of reprisal.