

SUMMARY OF KEY DISCUSSIONS

- Facility Engagement Provincial Evaluation 2.0
- Physician Health Program: Wellness Plus Initiatives
- Indigenous Cultural Safety and Humility Plan

Facility Engagement 2022/23 Budget

The SSC FEWG approved an increase to the provincial Facility Engagement budget to reflect the finalized Doctors of BC administration fee, and adoption of the Salesforce customer relationship management system.

Facility Engagement Provincial Evaluation 2.0

The SSC FEWG reviewed and approved findings and recommendations from the final report of the Facility Engagement Initiative (FEI) Evaluation, conducted from 2020 to 2021. A wide variety of stakeholder perspectives, activities, and data collection methods were used to examine the progress of FEI towards achieving its expected outcomes in 3 areas:

- **Building relationships with health authorities**
- **Enhancing a collective voice among medical staff in health system planning and decision making**
- **Supporting quality patient care in BC**

The report details progress made in these 3 areas, and opportunities and recommendations to learn from the findings. It will be shared with medical staff associations (MSAs) and health authorities in early 2022.

Physician Health Program (PHP) Initiatives

The PHP updated the SSC FEWG on **wellness+** initiatives, including **Cognitive Behaviour Therapy (CBT) Skills Training** and the **Peer Support Initiatives** co-funded by the Joint Collaborative Committees (JCCs); and a new **BC Physician Wellness Network**. Highlights include:

CBT Skills Training – In a 2021 consultation survey, the majority of MSAs and divisions indicated interest in receiving CBT skills training, applying it in a 1:1 patient delivery setting and in their personal life, and using a local service delivery model. **Next Steps:** Shared Care, UBC CBD and the CBT Skills Society with PHP support – have piloted and will launch training in 2022.

Peer Support Initiative: The majority of MSAs and divisions indicated interest in partnering with PHP for formal training,

and using a hybrid service delivery model with training delivered provincially, and services implemented locally – with options for cross-site peer support matching. **Next steps:** Planning is underway for the **delivery of a hybrid model of peer support**; selection of a **training vendor** (Dr. Jo Shapiro, a Harvard physician), and **recruitment of 5 prototypes sites** to test the peer support model. **Note:** Existing peer support initiatives will continue within the Peer-Support Initiative.

A new Physician Wellness Network will include opportunities for organization representatives interested in physician wellness to network, collaborate, learn from and share knowledge with each other, coordinate wellness activities, and consult on future wellness initiatives and policies. **Next steps:** Representatives from MSAs, Divisions, sections, UBC, etc. will be invited to join the network in early 2022.

Indigenous Cultural Safety (ICS) and Humility Plan

The SSC FEWG heard about plans, supports and steps that Doctors of BC and the JCCs are taking to support members, MSAs and divisions to **address indigenous-specific racism and improve health outcomes for Urban Indigenous (away from home), First Nation, Métis and Inuit People.**

Facility Engagement and medical staff contributions are vital in the Indigenous patient journey from community through emergency and acute services, and back to the community.

Some **key goals and strategies** include supporting, utilizing and improving local, **connected networks of physician partners** across BC (via MSAs and divisions) to champion the process of anti-racism, cultural safety and humility in local communities and over time, in geographic areas; and **peer tables** to connect, advance reconciliation, outreach to First Nations communities, build local relationships, and co-develop activities to improve the Indigenous patient journey.

JCCs are further supporting Indigenous engagement with:

- Listening, learning, relationship building & Allyship
- Cultural Safety Learning Sessions
- JCC Guidelines for Compensation when engaging with Indigenous Communities; with recommended rates

Next Steps: Plans, supports and opportunities will be shared with MSAs and divisions. Additionally, efforts are underway to **discover and share local work** focused on relationships and reconciliation with local indigenous communities; and **coordinate 'how to' practical guidance** for engaging with Indigenous communities.